

Return Policy

1. Merchandise must be returned within three weeks of purchase.
2. No returns on sale items.
3. Gift items may be exchanged or returned for store credit. Refunds on gift items will only be given to the original purchaser.
4. Please include your name, address, reason for return/exchange, and your credit card information **INSIDE THE BOX**. We do not keep credit card information on file. Credit will be given when merchandise is received. Credit will be given on merchandise only. SHIPPING WILL NOT BE REFUNDED.
5. Shipping charges and insurance for returned merchandise are the shipper's responsibility. We are not responsible for lost, damaged, or stolen merchandise.
6. If you refuse the package being delivered, you are still responsible for UPS's service charges on the returned merchandise.
7. If exchanging an item, please include receipt and credit card information along with the new size and/or color you need. You will be charged appropriate shipping on the new item.
8. Any returned special order item will be subject to a 20% restock fee.
9. If we wrongly ship an item to you, we will reimburse you for the shipping of the returned merchandise and the replacement item will be shipped at our expense.

10. Please return merchandise to:
Ruthie's Run
2415 Main Street
Lake Placid, NY 12946
518-523-3271
info@ruthiesrun.com
www.ruthiesrun.com

** Please fill out the merchandise form below, detach, and return with merchandise

Return Merchandise Form

_____ REFUND

_____ EXCHANGE

Shipping Information

Billing Information

Name: _____

Name on Credit Card: _____

Address: _____

Address (if different than shipping): _____

City: _____

State: _____

Zip Code: _____

Telephone: _____

Type of Credit Card:

Email: _____

Mastercard Visa American Express Discover

Credit Card Number: _____

Expiration Date: _____

CVC2 Number: _____

Reason For Return:

*last 3 digits located on back of card or 4 digits on front of card for am ex

